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**Answer:**

The NEF email may have gone to your junk email folder. Also, if a recipient inadvertently identified a previous Court email as spam, the ISP may be blocking email from the Court. Sometimes, depending upon the policy of your ISP, you may not receive an NEF if your email inbox is full. Contact your ISP to rectify this situation. **Note:** Some ISPs may automatically route Court email to a junk mail folder. Go into your junk mail folder and mark email from the Court as "not junk mail."

**FAQ Catagory:**

CM/ECF and PACER

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